

**NORTHLAND ASSOCIATION OF PHARMACY TECHNICIANS
2021 ANNUAL FALL CONFERENCE
SEPTEMBER 10 & 11, 2021
HOLIDAY INN, FARGO ND**



Behind

*the mask ** the counter ** the scene*

The Pharmacy Technician is part of the Pharmacy Team

TARGET AUDIENCE: PHARMACY TECHNICIANS AND STUDENTS

FRIDAY, SEPTEMBER 10, 2021

- 4:30 - 5:05 **Registration (*Meal will be provided*)**
- 5:05 - 5:15 **Welcome**
- 5:15-6:15 **Michael Schwab, Executive Vice President, North Dakota Pharmacists Association**
UAN: 0107-9999-21-241-L03-T (Knowledge) 0.1 CEUS
Topic: *Legislative Session Overview - Who, What and Why*
1. Discuss the legislative process
 2. Discuss the impact legislation can have on one's profession
 3. Review the legislative changes and it's direct impact on pharmacy
 4. Describe how a bill is introduced and become law
- 6:15-7:15 **Mark Hardy, PharmD, R.Ph., Executive Director, North Dakota State Board of Pharmacy**
UAN: 0107-9999-21-242-L03-T (Knowledge) 0.1 CEUS
Topic: *Updates from the Board of Pharmacy*
1. Identify recent changes in laws/rules which affect the practice of pharmacy
 2. Discuss potential changes that the Board should consider for improving patient care
 3. Define the ability to comply with changes in rules that the Board will look to implement
- 7:15-7:30 **BREAK**
- 7:30-8:00 **Guest Speaker from PTCB: No CE provided**
- 8:00—9:00 **Elizabeth Skoy, PharmD, RPh, Associate Professor, North Dakota State University**
UAN: 0107-9999-21-243-L06-T (Knowledge) 0.1 CEUS
Topic: *The Pharmacy Technician's Role in Immunization Delivery*
1. Describe the role North Dakota pharmacy technicians can play in immunization delivery
 2. Explain the rules, regulations and requirements for immunization delivery for pharmacy technicians
 3. Discuss recent updates in immunization recommendations



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SATURDAY, SEPTEMBER 11, 2021

7:30 – 8:00

Registration (Breakfast provided)

7:50 – 8:00

Welcome

8:00 – 9:00

Mariah Prussia, Motivational Speaker, Owner/Trainer, MPX, LLC

UAN: 0107-9999-21-244-L04-T (Knowledge) 0.1 CEUS

Topic: *Define the Fight with Professional and Personal Well-Being*

1. Describe a challenging professional situation
2. Identify behaviors that create difficult work situations
3. Discuss how to use words and behaviors for self-empowerment
4. Develop strategies to overcome adversity

9:00-10:00

KEYNOTE SPEAKER: Amanda (Mandy) Chase, RPhTech, CPhT

UAN: 0107-9999-21-245-L04-T (Knowledge) 0.1 CEUS

Topic: *A Patient's Experience: Up Close and Personal*

1. List factors that influence the patient's experience
2. Define HCAHPS and its role in patient care
3. Identify at least one accrediting body that requires facilities to focus on HCAHPS
4. Identify patient barriers in healthcare
5. Recognize patient response to their healthcare experience

10:00 – 10:15

Break

10:15-11:15

Heidi Eukel, Pharm D, NDSU ONE Rx

UAN: 0107-9999-21-246-L08-T|0107-9999-21-246-H08-T (Application) 0.1 CEUS

Topic: *Expanding the Pharmacy Technician's Impact: Opioid Misuse and Overdose Prevention*

1. Apply concepts to actively communicate with patients to assess for safe opioid use
2. Identify the need for pharmacist intervention based on patient response to opioid screening results
3. Provide follow-up education on medication disposal for safe opioid use
4. Evaluate patients for opioid safety 3-5 days after therapy initiation

11:15 – 12:15

Amy Werremeyer, PharmD, BCPP, Professor & Chair, NDSU Department of Pharmacy

UAN: 0107-9999-21-247-L08-T (Application) 0.1 CEUS

Topic: *A Review of Opioids for Pharmacy Technicians*

1. Identify opioid medications
2. Describe key risks and benefits associated with opioids
3. Apply communication pearls with patients who are prescribed opioids

12:15 – 1:30

NAPT General Business Meeting (Lunch provided)

1:30 – 2:30

Amy LaValla, DNP, PMHNP-BC, APRN, PHN Psychiatric Mental Health NP, Lakeland Mental Health Ctr

UAN: 0107-9999-21-248-L01-T (Knowledge) 0.1 CEUS

Topic: *Mental Health and the COVID Pandemic: Implications and How to Move Forward*

1. Compare prevalence of mental health conditions pre-COVID versus during the pandemic
2. Identify contributing factors to increased prevalence of mental health conditions
3. Discuss implications of increased mental health symptoms in healthcare workers
4. Identify role in recognizing symptoms of mental health conditions
5. Discuss methods to facilitate mental wellness

2:30-3:30

Panel Discussion: Adelle Casavant, RPhTech, Lindsay Cizek-Cribb, RPhTech, Nancy Tykwinski, RPhTech, and Billi Van Binsbergen RPhTech

UAN: 0107-9999-21-249-L04-T (Knowledge) 0.1 CEUS

Topic: *Panel Discussions Regarding Advanced Roles in our Profession*

1. Discuss different job description for advanced role pharmacy technicians
2. Identify the requirements to work as an advanced role pharmacy technician
3. Define the role of the pharmacy technician in Clinical Informatics
4. Define the role of a specialty pharmacy technician
5. Define what makes a pharmacy and medication specialty
6. Define 340B Drug Pricing Program and how it impacts pharmacy
7. Identify the 340B Drug Pricing benefits to patients
8. Define telepharmacy
9. Describe pharmacy technician roles in telepharmacy

SATURDAY, SEPTEMBER 11, 2021 (CONTINUED)

3:30-3:45

BREAK

3:45-4:45

Gayle Ziegler, RPh, Sanford Health

UAN: 0107-9999-21-250-L04-T (Knowledge) 0.1 CEUS

Topic: *The Technician's Role in Medication Reconciliation and Med to Bed*

1. Identify steps in the transition of care process where Medication Reconciliation is important
2. Identify opportunities for pharmacy technicians to help improve patient safety and quality of care
3. Define common medication discrepancy findings during Medication Reconciliation
4. Explore the roles pharmacy technicians can serve in a Med to Bed service
5. Discuss the positive impact to patients of bedside medication delivery programs

4:45

Basket Extraordinaire Drawing

**HOTEL INFORMATION: HOLIDAY INN
3803 13TH AVENUE SOUTH, FARGO ND**

A block of rooms has been reserved until: August 11, 2021

*Under the name: **NAPT Continuing Education Pharmacy Techs.***

\$ 121.00 per night plus tax

To reserve a room, call: 1.877.282.2700

Detach here:

Registration Form

(Please write legibly)

Name: _____ Phone Number: _____

Address: _____ Email address: _____

ND Registration number (if applicable): _____

I plan to attend the following days (**please circle one**)

FRIDAY ONLY

SATURDAY ONLY

BOTH FRIDAY AND SATURDAY

Do you have a food allergy or special needs? If yes, please briefly describe. *(We will do our best to accommodate your needs):*

How would you like your confirmation of receipt of registration (**please circle one**): **MAIL** **EMAIL**

NAPT Pharmacy Technician (ND RPhTech) \$50 _____ NON NAPT Pharmacy Technician \$100 _____

STUDENT/ND TECH-IN-TRAINING \$20 _____ Pharmacist \$100 _____

Please make checks payable to NAPT

Please detach and send your registration and full payment to:

**Diane Halvorson: ATTENTION NAPT
1531 11TH Avenue South, Fargo ND 58103**

REFUNDS

Only under extreme circumstances will refunds be made. All refunds are subject to the approval of the NAPT Executive Board