

NoDak Pharmacy

Volume 29, No.2 July 2016



BOWL OF HYGEIA AWARD

Dr. James Carlson
and Family



**NAPT FALL
CONFERENCE ON
PAGES 18-20**



A SPECIAL THANK YOU TO ALL THE CONVENTION EXHIBITORS AND SPONSORS



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2016 Calendar

AUGUST

August 27 NDSU School of Pharmacy Alumni Day/ Bison Tailgating/ Watch Party

SEPTEMBER

Sept 5 Labor Day
Sept 11 Patriot Day
Sept 11 Grandparents Day
Sept 21 NDPhA/NDPSC Joint Board Meeting – Hampton Inn, Bismarck

OCTOBER

OCTOBER IS PHARMACY MONTH!

Oct 7-8 NAPT Fall Conference, Fargo, ND
Oct 10 Columbus Day
Oct 15-19 NCPA Annual Convention, New Orleans
Oct 17 Bosses Day
Oct 18 National Pharmacy Technician Day
Oct 31 Happy Halloween

NOVEMBER

Nov 6 Daylight Savings Begins
Nov 8 Election Day – Get out and Vote
Nov 11 Veterans Day
Nov 24 Happy Thanksgiving
Nov 25 Shop till you drop Black Friday

DECEMBER

Dec 4-8 ASHP Midyear Clinical Meeting & Exhibit, Las Vegas, NV
Dec 7 Pearl Harbor
Dec 7 Remembrance Day
Dec 7 NDPhA/NDPSC Joint Board Meeting – Hampton Inn, Bismarck
Dec 25 Merry Christmas

2016 AWARD RECIPIENTS



› NDSHP Best Practices Award

Dr. Monte Roemmich Fargo

Carolyn Seehafer



› Pharmacy Practice Literature Award

Dr. Carlina Grindeland Fargo

Cole Helbling



› North Dakota Health-System
Pharmacist of the Year

Dr. Dawn Mayer Bismarck

Carolyn Seehafer

› APhA/NASPA Boehringer Ingelheim
Bowl of Hygeia Award

**Dr. James Carlson Fargo
& Family**



2016 Annual *Pharmacy Convention Awards*



› Al Doerr Service Award
Dr. Donald Miller Fargo
Gerald Finken

› Pharmacists Mutual Distinguished Young Pharmacist of the Year
Dr. Justin Heiser Maple Grove, MN
Sheila Welle, Pharmacists Mutal



› Thrifty White Pharmacy Diamond Award
Robin Nelson Bismarck
Donna Kisse

2016 Annual *Pharmacy Convention Awards*



› Dakota Drug Pharmacy Technician of the Year

Sharon Kupper Bismarck

Donna Kisse

› NAPT Friend of NAPT Award

Craig Lawler Fargo

Sharon Kupper



› Cardinal Health Foundation Generation Rx Champions Award

Kim Essler, RPh Garrison

Gerald Finken

NOT PICTURED:

- › Award of Excellence in Medication Use Safety
Dr. Wendy Baisch Williston
- › Pharmacists Mutual Distinguished Young Pharmacy Technician Award
Alexandra Spilman Fargo

Award Recipients and *Convention Dedicator*



› **Upsher-Smith Laboratories Excellence in Innovation Award**
Dr. Jesse Rue Carrington
Gerald Finken

› **Convention
Dedicator**
**Patricia
Churchill**
Bismarck



› **President of the North Dakota
Pharmacists Association**
Wanda Roden, RPh Fargo
Kyle DeMontigny



› **Vice President Kim Essler RPh Garrison, President Elect
Dr. Harvey Hanel Bismarck, District 2 Carolyn Bodel
RPh, President Wanda Roden RPh Fargo, Chairman of
the Board Dr. Kyle DeMontigny Rugby**

In Memoriam

Deceased Pharmacists

Nutakki Gouri Sankara Rao
January 14, 2016

Frank Aasand
January 15, 2016

William M. Henderson
December 24, 2015

Don Seltvedt
July 23, 2015

John C. Askew
July 22, 2015

Elizabeth L. Getz Odegaard
May 3, 2015

Russ R. Burfening
March 4, 2015

Deceased Pharmacy Technicians

Kelly R. Masseth
October 6, 2015

Merilyn Mandigo
March 18, 2016

NDPhA 2016 Pharmacy Convention Collage





Colleagues,

Oh how time flies!

It is hard to believe that the 131st Annual Pharmacy Convention was over two months ago! As I think about the convention theme of ***"Together We Can"***, the speakers, the laughter, the students, the sidebar conversations, the award winners..... I reflect and smile on another year of accomplishments! I am hopeful that you gained both personal and professional "pearls" that you have incorporated into your life and profession.

As you know, NDPhA continues to aggressively advocate on behalf of pharmacists and technicians. As we prepare for another active legislative session, NDPhA members are educating decision makers about the value of a pharmacists' services, the importance of pharmacy in the Health Care System, and the role of pharmacists and technicians in the improvement of patient care.

This year our Association will be faced with continuing issues surrounding PBM reform and transparency along with continued MAC pricing issues. Specialty Pharmacy programs are also an area of concern. These issues will be discussed, shared and supported through your Association consisting of a strong network of pharmacists and technicians. Please become a proactive supporter of this network by becoming an active member of NDPhA as we all have witnessed how strong advocacy efforts positively affect the outcomes and future of our professions. The profession needs **YOU** to contact our local and national representatives and share your opinion on provider status and other political issues surrounding pharmacy.

YOU are the professionals that are working with patients to schedule and provide MTM counseling, resulting in a familiarity and comfortableness with the management of their medications.

YOU are working with other members of the health care team to establish collaborative practice agreements, and then following through with the total care of the patient involved.

YOU are the front line in working with insurance companies and physicians to procure appropriate substitutions should medications be out of stock or out of a patient's financial capabilities.

YOU are the professionals that are involved in continuous training so that you can provide cholesterol, blood pressure, diabetic screening along with providing your patients with access to future point of care testing.

I humbly acknowledge **YOU** as our most valuable resource in this state. ***"TOGETHER WE CAN"*** continue to positively affect our profession and our responsibility to our patients!

Wishing you a joyful and safe summer,

Wanda Roden

President NDPhA



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AND THE LAW

By Don. R. McGuire Jr., R.Ph., J.D.

This series, **Pharmacy and the Law**, is presented by Pharmacists Mutual Insurance Company and your State Pharmacy Association through Pharmacy Marketing Group, Inc., a company dedicated to providing quality products and services to the pharmacy community.

Certificates of Insurance

Joan is leasing a new building for her expanding pharmacy practice. As part of her lease, she must provide a certificate of insurance to her landlord. The landlord is insisting on a number of provisions that must be included on the certificate. However, her insurance company is unwilling to provide the certificate as required by the landlord. Joan is unhappy and stressed at being caught in the middle of this tug of war.

A certificate of insurance is a document issued by an insurance company that provides evidence of property and/or casualty insurance coverage. This certificate is evidence for Joan's landlord that she has coverage on her property and on other items required under the lease. The trend has been that landlords, vendors, customers, and others who have a contractual relationship with the insured business want additional provisions included on the certificate. Examples of these provisions include longer notice periods for policy cancellation, statement that coverage can't be voided by the insured's actions, or statements that the policy coverage meets the requirements of the contract.

This is where the tug of war begins. The certificate is only evidence that insurance coverage exists. It is not an insurance policy. The certificate cannot change the policy or guarantee compliance with a contract. At least 16 states have specific laws that do not allow the insurance companies to add these sorts of provisions to the certificate. Numerous other states have implemented this prohibition through issuance of bulletins by the insurance commissioner. Here are two examples.

Indiana's law became effective in 2013. The law specifically states that a certificate does not amend, extend or alter the coverage provided by the policy referenced. It also states that the certificate cannot grant rights to a person that are not contained in the policy, such as an extended notice period. Massachusetts has a very similar law that was passed in 2015. In addition to what Indiana's law says, Massachusetts also says that the certificate shall not be construed as an insurance policy. Both states' laws provide that it is a violation of the law to knowingly prepare, issue, request or require the issuance of a certificate contrary to the law. In both states, the insurance commissioner can enforce

the law with a cease and desist order and the imposition of a fine (up to \$500 in Massachusetts and up to \$1,000 in Indiana).

In many states, the certificate of insurance is a filed form. This means that the insurance company must have the certificate form filed with and approved by the Department of Insurance prior to using it. In these states, the insurance company is not allowed to deviate from the state-approved certificate.

These laws and regulations are what put Joan in the middle of the tug of war. The landlord or other party is trying to modify the insurance policy issued to Joan through changes on the certificate. The policies themselves are also state-approved forms and cannot be changed arbitrarily. That may be why they are attempting to make the changes via the certificate. That is why Joan's insurance company is reluctant to change the policy or the certificate of insurance. In many jurisdictions, it is a violation of the law for the insurance company to do so. In the states with laws specifically addressing certificates, Joan or the landlord could also be in violation of the law and fined accordingly for asking or requiring that the changes be made. In these situations, the insurance company is not just trying to be difficult. They are trying to comply with the law. You should ask your insurance company for an explanation as to why the requested changes can't be made. This can then be passed on to the landlord or other requesting party.

© Don R. McGuire Jr., R.Ph., J.D., is General Counsel, Senior Vice President, Risk Management & Compliance at Pharmacists Mutual Insurance Company.

This article discusses general principles of law and risk management. It is not intended as legal advice. Pharmacists should consult their own attorneys and insurance companies for specific advice. Pharmacists should be familiar with policies and procedures of their employers and insurance companies, and act accordingly.

1 Ind. Code Section 27-1-42.

2 Mass. Gen. L. Ch. 175L.

Putting the patient first—alum shares early career advice

By Carol Renner, communications specialist in the NDSU College of Health Professions

In a community cut in half by floodwaters, Mark Hardy viewed an eye-opening experience that left a lasting imprint.

Hardy recalls how pharmacists in Minot, North Dakota set aside their personal losses and flooding in their own homes in 2011 to make sure their patients received the medication and services they needed throughout the crisis.

"You see many examples of that across the state of North Dakota whenever some tragedy hits a community—that those pharmacists step up to take care of those patients," said Hardy.

He spoke to students in NDSU's School of Pharmacy at an Open Forum on April 28. Hardy received his bachelor's degree in pharmaceutical science from NDSU in 2005 and a doctor of pharmacy degree in 2007.

"In this state, the people value the profession of pharmacy," said Hardy. "They look to pharmacists to provide that service to the public. You can see when there's a problem, pharmacists are one of the first to step up to see if they can take care of that problem. That's a great thing about the strength of our profession in North Dakota."

After he graduated from NDSU, Hardy spent several years as a pharmacist in Cavalier, North Dakota and Wadena, Minnesota. He received opportunities working for Thrifty White Pharmacy, transitioning stores throughout the region.

Growing up in Nêche, North Dakota, population 375, located a mile from the Canadian border, Hardy credits his success to the support of family and values he learned growing up in a rural community.

At the Open Forum, Hardy provided students in the School of Pharmacy the perspective of a relatively recent NDSU graduate.

He now serves as Executive Director of the North Dakota Board of Pharmacy. His office supervises the licensing of pharmacists, pharmacies, pharmacy technicians, prescription drug wholesalers and manufacturers. The Board establishes policies and regulations for the practice of pharmacy and works with the seven-member Board of Pharmacy appointed by the governor. In addition, Hardy is responsible for the state's Prescription Drug Monitoring Program.

"One of the things that we talk about with students," said Hardy, "is that if you're not there helping in the decision or at the meetings that may impact you, then you may be left behind."

He also encouraged students to seek leadership opportunities.

"We want to be involved in the process," said Hardy. "We're always looking at the best

interest of the patient. We're always looking at how we can put pharmacists in the right place to advance the profession with the ultimate benefit to the patient," he said.

Hardy received the 2016 Horizon Award for NDSU Alumni, recognizing his early career accomplishments and service to community at a ceremony on April 28.

He chairs the National Association of Boards of Pharmacy Prescription Monitoring Program Interconnect committee. Hardy also serves as a member of the pharmacy national advisory board in NDSU's School of Pharmacy and on the college's Academic Affairs and Accreditation Subcommittee. In 2007, he received the Mylan Excellence in Pharmacy Award for his graduating class and the Pharmacist Mutual Insurance Distinguished Young Pharmacist for 2009. He also teaches a pharmacy class each semester at NDSU.

"Dr. Hardy is an excellent role model for our young alumni regarding early career success and his passion and involvement with his alma mater," said Charles D. Peterson, dean and professor in the College of Health Professions.

When speaking with students, Hardy said that in a changing health care industry, pharmacists are called upon to provide a higher level of services to the public.

He noted what he calls the ABC's of pharmacy—the association, the board and the college—all working together for the good of the patient. He advised students to listen to people's concerns and issues, empower individuals and develop relationships with people.

"Ethics is everything," said Hardy. "Keep the ethical boundaries where they are supposed to be. Make good decisions and be able to defend them."



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Job Announcement: Staff Pharmacist

Job Type:

1 Full-time and 1 part time float pharmacist

Requirements:

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Benefits:

Competitive Wages, Benefits after 90 days including: Health/Dental/Vision, Vacation Time/Sick Days, Loan Repayment, Continuing Education, Rental Housing

Job Location:

New Town, ND

For more information, contact Ramona at 701-627-7623

Job Announcement: Pharmacy Technician

Job Type:

1 Full-time and 1 part time float

Requirements:

Active ND Pharmacy tech with license in good standing with State Board of Pharmacy, Superb judgement, Expert in customer service and communication, Strong work ethic

Benefits:

Competitive Wages, Benefits after 90 days including: Health/Dental/Vision, Vacation Time/Sick Days, Continuing Education, Rental Housing

Job Location:

New Town, ND

For more information, contact Ramona at 701-627-7623

Pharmacist Wanted

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For more information call Tony at 701-226-7555

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Retail experience preferred.

Full Benefits.

Contact Tanya at 701-224-0175 or 0476@medicineshoppe.com for more information.

New name encompasses tradition while preparing for the future

By Carol Renner, Office of the Dean, Communication Specialist
NDSU College of Health Professions

To quote North Dakota State Board of Pharmacy Executive Director Mark Hardy in his March 2016 column in this newsletter, "Pharmacists are increasingly being called upon to provide a higher level of services to the public in the ever changing healthcare industry." The same holds true as we strive to train pharmacy students who will be practicing in this changing industry in the future.

Recognizing that the roles for future pharmacists are ever expanding, we also are making strides to better prepare students to be part of an interdisciplinary healthcare team that serves a variety of patients, clients and customers.

To reflect such changes, on July 1, 2015, NDSU's College of Pharmacy, Nursing and Allied Sciences changed its name to the College of Health Professions to recognize the full scope of its academic mission. The North Dakota State Board of Higher Education approved the name change.

In addition, we've updated the names of areas within the College to better reflect their offerings. Pharmacy plays a central role as we continue to train students, many of whom remain in North Dakota in a variety of pharmacy settings after graduation. The College of Health Professions at NDSU is now comprised of the School of Pharmacy, the School of Nursing, the Department of Allied Sciences and the Department of Public Health.

We've been serving the state since 1901 and a change in our name reflects our continued commitment to North Dakota and the surrounding region, while recognizing changes in the healthcare landscape. The name change was made after significant input during strategic planning that included discussions with health professionals and advisory boards, along with feedback from our various accrediting agencies.

The process created a vision for the future for our College that recognizes the growth and diversity of our programs. The new naming structure reflects the various areas of healthcare that our students will make an impact in as they advance in their respective careers.

Healthcare employers seek graduates who are adept at team-based care that involves multiple professions, and accrediting bodies are urging program leaders to emphasize interprofessional collaboration. With the changes to its organizational structure and curriculum, NDSU is rapidly becoming a national leader in interprofessional education in training students to work together as a team in improving the health and well-being of patients.

Pharmacy and nursing students at NDSU, for example, engage in interdisciplinary code event simulations. They learn various team members' roles under critical scenarios that require expertise in a fast-paced team environment for optimum patient outcomes.

This approach to team-based care is something we've been doing for a long time at NDSU. Now, the new name encompasses

and formally recognizes the team approach to healthcare and the expansion of responsibilities faced by pharmacists and other health professions. The clarification and collaboration of disciplines will further solidify our reputation for delivering high-quality education, valuable research and scholarship, and preparing students to have an immediate impact in their careers. The NDSU School of Pharmacy has been advancing healthcare for the benefit of society for more than 100 years. Our history includes a graduate degree program in pharmaceutical chemistry established in 1946, a Native American Pharmacy Program begun in 1987, a doctor of pharmacy program started in 1990, the Thrifty White Concept Pharmacy in 2002—deemed a breakthrough in pharmacy education by Walgreens Scripting Success, a national newsletter—and a statewide telepharmacy program established in 2002. Our commitment to educating highly qualified graduates through our programs continues.

And now, as we bring in a new era, our mission in the NDSU College of Health Professions is to educate students and advance research and professional service in the pharmacy, nursing, allied sciences and public health fields. The most recent name change came in 2006 when allied sciences was moved to the College. Public health was added to the College in 2012. With these new additions, the College of Health Professions now has the largest enrollment of students in health-related disciplines of any college in the state.

Through the tradition of excellence established by NDSU's School of Pharmacy, we are maintaining our strong ties to pharmacists. In addition, pharmacy professional groups continue to be a central focus of our mission, as they have been for decades. Our goal is to continue and to build upon this standard of excellence first established by the School of Pharmacy. For more information about the College of Health Professions at NDSU, visit us at www.ndsu.edu/healthprofessions and connect with the School of Pharmacy at www.ndsu.edu/pharmacy.

Learn more about weekly news by following the College of Health Professions on Facebook, which features timely events and news about students within the college.

In addition, we welcome your contacts, visits and comments on how we can enhance our educational offerings to students to best prepare them for careers in pharmacological sciences and additional healthcare opportunities.

Photo Descriptor 1

Third-year pharmacy and senior nursing students at NDSU learn how to quickly react in simulated Code situations as part of their training. Working as an interdisciplinary team during simulations helps prepare students for future professional careers.

Photo Descriptor 2

The emblem at Sudro Hall on the NDSU campus symbolizes a more than 100-year commitment to training students for careers in pharmacy in an ever-changing healthcare landscape.



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WATCHING OUT
FOR MY PATIENTS,
BUT WHO'S
WATCHING OUT
FOR ME?"**



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Introducing the Executive Board Members. Get to know your board!

My name is Amanda Olauson, current President of NAPT (Northland Association of Pharmacy Technicians). I am 25 years old and have been Certified since 2011. I currently work with Thrifty White Pharmacy. I am married to my high school sweetheart, Shane. We have been together 10 years this year and have been married since 2012. Fun fact: Shane proposed to me on October 28, 2011, the day I took the PTCB exam and passed. I chose to become a Pharmacy Technician because I have a strong passion for the healthcare field and while in high school I worked as a clerk and enjoyed it so much, I wanted to learn more. I love what I do, I wouldn't trade it for anything. I am very passionate about what we do and I strive each day to learn more and better myself in my career. NAPT has been wonderful for me, I learn new things and meet new life-long friends.

"My name is Donna Kisse and I am excited to be serving on the NAPT Executive Board this year as Chairperson. Over the next year, my goals are to bring a greater awareness to the Profession of Pharmacy Technicians, and to dedicate my time to enhancing our profession and the pride we have in it. I look forward to working with our leadership team to achieve these goals. I have enjoyed serving on the NAPT Executive Board for the past 8 years, working with great Technicians of North Dakota. The experience and connections I have gained while serving NAPT have been invaluable. Additionally, I have been a member of the American Association of Pharmacy Technicians Organization since 2011. I am employed with Thrifty White Pharmacy as a Pharmacy Conversion Manager. My responsibility is managing the Operations Timeline and coordinating all activities related to new pharmacy acquisitions, remodels, mergers, moves, closures and new business developments. I enrolled in the PATSIM program through NDSCS in 1995 and have been PTCB Certified since 1998. I have practiced as a Registered Pharmacy Technician for the past 21 years. I am married to Gary and we live in West Fargo, ND. We have two children, Christopher and Erica whom serve in the United States Air Force. Admirably, both of their spouses also serve in the Air Force. Christopher and his wife, Cheray, Master

Sergeant and Captain, respectively, are stationed at Seymour Johnson AFB in North Carolina with their 3 children. Erica and her husband Cory, 2nd Lieutenant and Staff Sergeant, respectively, are stationed at Aviano AB in Italy. I love the outdoors and like to spend my spare time enjoying the opportunities of each season. Fall is my favorite time of the year with all the colorful foliage. I also enjoy reading, traveling and making memories with my grandchildren. I encourage all Pharmacy Technicians to become involved and take part in our organization. Feel free to contact me or any of the Executive Board Members with any questions or concerns."

"Hi! I'm Tracy Lindsey, Vice-President of NAPT. Originally from the West Fargo area, now living in Fargo. I have been in the profession for 11 years and Registered and Certified since 2007. I started in a hospital setting and currently work as a Clinical Pharmacy Technician in the Anticoagulation Clinic at the Fargo VA. I also work part-time at a retail pharmacy in Fargo. In 2005 I was given an awesome opportunity to get into this field, and I stay because I love my job(s) and have pride in the profession and a feeling of importance and accomplishment in the job that I do."

"My name is Autumn Guilbert, Secretary for NAPT, I've been a Certified Technician since 2009. I work at Thrifty White in Rugby, ND and have been there for 6 years. What I love about my profession is that the learning never stops, I learn new things on a daily basis."

Kerri Ring-Treasurer. Married, mother of one. Employed at Keycare Pharmacy for the last 14 years. I thought this would offer new challenges. Best part would be helping others-both patients and coworkers.

"My name is Danika Braaten. I am currently employed at Northland Community and Technical College as the Pharmacy Technology Program Director. I have been with Northland for 17 years. Working full-time and being the mother of two boys has kept me very busy over the years. My current role with NAPT is Parliamentarian. I have held various previous roles with the Association. My passion to promote the profession of pharmacy is what I hope I can bring to the Executive Board this year. Helping Technicians to understand the value and importance of having educated and trained

technicians to assist with your pharmacy care team is beneficial to the outcome of quality care. I am looking forward to a great year!"

"My name is Twana Dick, Member-At-Large. I moved to Stanley with my husband Terry and 4 kids after purchasing Dakota Drug Company in 2009. In the spring of 2011, the part-time technician position at Mountrail County Medical Center was left vacant, that May I started the PATSIM program to fill that position at the Hospital as well as in our Dakota Drug store when needed. I have found that with becoming a technician I have variety and flexibility between the two jobs and I enjoy what I do very much."

"My name is Arlene Monson, Member-At-Large. I am married and have one son and a cat. My hobbies are mainly hunting and trapshooting. I was previously working as a Med Aid when my cousin told me about the NDSCS PATSIM program through CVS and said it's a good deal and you should try it. I looked into it, and the more I looked, the more I liked what I saw. What I love most about my job is helping people, also it's amazing what medications there are out there that can really make a difference in a person's life. It makes me feel better knowing that I had helped that person out, getting their medication ready, or solving a problem with it daily."

Amanda Olauson

President NAPT

Pharmacy Technicians

You are cordially invited to the premier of the recruitment video promoting the "profession" of Pharmacy Technicians! To be released at the NAPT Annual Fall Conference.

NAPT *Board of Directors*

Chairperson

Donna Kisse
Employer: Thrifty White Pharmacy, Fargo
Work#: 701-269-8747
Email: gdkisse@hotmail.com

President

Amanda Olauson
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Parliamentarian

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Member-at-Large

Arlene Monson
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Member-at-Large

Twana Dick
Employer: Dakota Drug Co/Mountrail County Medical Center
Work#: 701-628-2255/701-628-2424, Ext 147
Email: dakdrug@gmail.com

ND Board of Pharmacy Technician Liaison

Diane Halvorson
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NDSCS Pharmacy Technician Program Liaison

Barbara Lacher
Employer: ND State College of Science, Wahpeton
Work#: 701-671-2114
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NDPhA Liaison

Mike Schwab
NDPhA Executive Vice President
Work#: 701-258-4968
Email: mschwab@nodakpharmacy.net



Northland Association of Pharmacy Technicians

2016 Annual Fall Conference

October 7 & 8, 2016
Holiday Inn, Fargo, ND

**Schedule
Subject to
Change**

Friday, October 7, 2016

- 5:15** Registration table opens
- 5:45 - 5:50** Welcome
- 5:50 - 6:50** Dr. Mark Hardy, PharmD, Executive Director of the ND State Board of Pharmacy:
North Dakota State Board of Pharmacy Updates
0047-9999-16-018-L03-T (Activity Type - Knowledge) 0.1 CEU
1. Describe changes made to Law and Rules and how they may affect Pharmacy Technicians.
 2. Discuss the potential impact of Pharmacy Technician's screening patients.
 3. Identify and clarify any issues related to the practice of pharmacy.
- 6:50 - 7:50** Gene Anderson, Retired Senior Patrol Lieutenant of Fargo Police Department:
Security in the workplace - keeping yourself and patients safe.
0047-9999-16-024-L05-T (Activity Type - Knowledge) 0.1 CEU
1. Describe techniques for keeping patients and employees safe utilizing situational awareness.
 2. Identify the steps in conducting a workplace threat assessment.
 3. Discuss strategies for maintaining a safe work environment for patients and employees.
- 7:50 - 8:05** Break - Snack provided
- 8:05 - 9:05** Virginia Demmer, RN:
Empathy for all aspects of Life
0047-9999-16-021-L04-T (Activity Type - Knowledge) 0.1 CEU
1. Define the meaning of empathy and sympathy to include its effect on patient care.
 2. Analyze empathy in our role in the health care setting.
 3. Describe the impact of empathy on success in the workplace and patient care.



North Dakota State University College of Health Professions, School of Pharmacy is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. Attendance at the session and completion of the evaluation form will be required to receive CE credit.

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**Target Audience:
Pharmacy Technician,
Pharmacy Technician in
training and Pharmacy
Technician Student**

Saturday, October 8, 2016

7:30	Registration table opens (<i>Buffet breakfast served</i>)
7:50 - 8:00	Welcome
8:00 - 9:00	<p>Keynote Speaker, Miriam A. Molbey Smith, PharmD, FASHP, <i>Director of Strategic Alliances Pharmacy Technician Certification Board:</i> <i>Advancing the Roles of Pharmacy Technicians in an Evolving Health Care Environment: Failure is Not an Option!</i></p> <p>0047-9999-16-017-L04-T (Activity Type - Knowledge) 0.1 CEU</p> <ol style="list-style-type: none"> 1. Describe the national landscape and expanded roles for pharmacy technicians. 2. Describe the regulatory issues and related barriers that have emerged as a result of the expansion of pharmacy technician roles and responsibilities. 3. Identify the differences in pharmacy technicians education and licensing requirements across state regulatory boards.
9:00 - 9:15	Break
9:15 - 10:15	<p>Judy Neville, CPhT, Director of Pharmacy Technician Education, UNMC College of Pharmacy and Drug Discovery <i>"Our Voice" Pharmacy Technicians Speak Out on National Trends Regarding their Role in Patient Care.</i></p> <p>0047-9999-16-019-L04-T (Activity Type - Knowledge) 0.1 CEU</p> <ol style="list-style-type: none"> 1. List advanced practice roles that pharmacy technicians have available to them. 2. Give examples of regulation that affects the pharmacy technician's workflow. 3. Summarize education and training mandates for pharmacy technicians on a national level.
10:15 - 11:15	<p>Diane Halvorson RPhTech, CPhT: <i>Identifying the Pharmacy Technicians Role in the Epidemic of Drug Diversion in the Workplace</i></p> <p>0047-9999-16-022-L05-T (Activity Type - Knowledge) 0.1 CEU</p> <ol style="list-style-type: none"> 1. Describe druge diversion in the workplace. 2. Identify the processes and resources a pharmacy technician can use to report potential drug diversion. 3. Discuss drug diversion in the professional setting and its impact on the work enviornment.
11:15 - 12:15	<p>Mark Coppin, M.S., B.S., B.A., Director of Assistive Technology, Anne Carlson School: <i>Accessing Abilities</i></p> <p>0047-9999-16-023-L04-T (Activity Type - Knowledge) 0.1 CEU</p> <ol style="list-style-type: none"> 1. Identify essential components of Universal Design for Learning. 2. Describe the difference between Universal Design and Universal Design for Learning. 3. Identify accessibility features built into mobile devices. 4. Identify accessibility features built into computers.
12:15 - 1:30	Working Lunch/NAPT General Business Meeting
1:30 - 2:30	<p>Judy Neville, CPhT, Director of Pharmacy Technician Eduction, UNMC College of Pharmacy and Drug Discovery: <i>The Pharmacy Technician's Role in Pharmacy Audit</i></p> <p>0047-9999-16-020-L03-T (Activity Type - Knowledge) 0.1 CEU</p> <ol style="list-style-type: none"> 1. Describe the process for pharmacy audit selection and review. 2. Define Fraud, Waste, and Abuse and know how to report suspicion. 3. List common examples of 3rd party payer non-compliance that occur within the pharmacy and steps to mitigate.
2:30 - 2:45	Movie Premier
2:45 - 4:45	<p>Lawrence Patnaude, PharmD, Director of Experiential Outreach and Assessment, NDSU School of Pharmacy: <i>Pharmacology for Pharmacy Technicians – Your Role in Patient Safety</i></p> <p>0047-9999-16-025-L05-T</p> <ol style="list-style-type: none"> 1. Describe the pharmacy technician's role in identifying medication issues related to patient safety. 2. Identify common medication dosages and indications, drug interactions, and common side effects. 3. Analyze prescription information to identify potential medication related issues.

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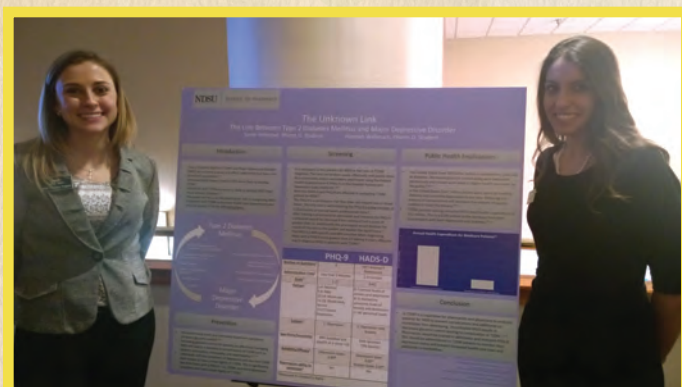
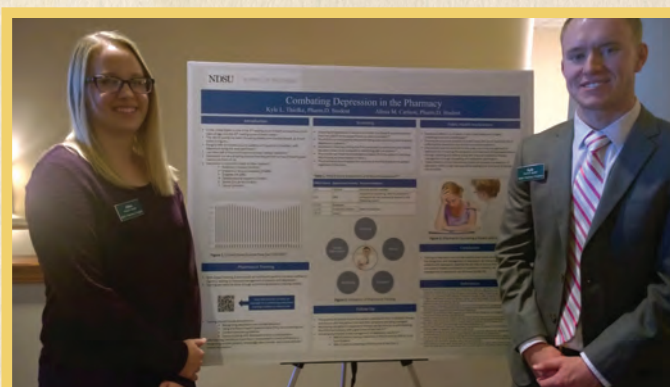
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